

Mike T + Nick E

12867

Tri-State Ambulance, Inc. recently provided service to you or a member of your family. In an effort to help us continually improve our services, please take a moment to rate the service we provided to you. If you prefer, you may also visit [www.tristateambulance.org/feedback](http://www.tristateambulance.org/feedback) or e-mail your feedback to [customerservice@tristateambulance.org](mailto:customerservice@tristateambulance.org) or call 608-784-8827.

The ambulance arrived promptly  
Yes  No

The crew was compassionate and courteous  
Yes  No

The ambulance crew was competent and professional  
Yes  No

The ambulance was clean and orderly  
Yes  No

Overall rating of the service provided to me by Tri-State Ambulance

Excellent  Good  Fair  Poor

What can Tri-State do to improve its service?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Tri-State Ambulance

Steve S. + Nick E

12661

Tri-State Ambulance, Inc. recently provided service to you or a member of your family. In an effort to help us continually improve our services, please take a moment to rate the service we provided to you. If you prefer, you may also visit [www.tristateambulance.org/feedback](http://www.tristateambulance.org/feedback) or e-mail your feedback to [customerservice@tristateambulance.org](mailto:customerservice@tristateambulance.org) or call 608-784-8827.

The ambulance arrived promptly  
Yes  No

The crew was compassionate and courteous  
Yes  No

The ambulance crew was competent and professional  
Yes  No

The ambulance was clean and orderly  
Yes  No

Overall rating of the service provided to me by Tri-State Ambulance

Excellent  Good  Fair  Poor

What can Tri-State do to improve its service?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Tri-State Ambulance

Nick E + Smitty

12315

Tri-State Ambulance, Inc. recently provided service to you or a member of your family. In an effort to help us continually improve our services, please take a moment to rate the service we provided to you. If you prefer, you may also visit [www.tristateambulance.org/feedback](http://www.tristateambulance.org/feedback) or e-mail your feedback to [customerservice@tristateambulance.org](mailto:customerservice@tristateambulance.org) or call 608-784-8827.

The ambulance arrived promptly  
Yes  No

The crew was compassionate and courteous  
Yes  No

The ambulance crew was competent and professional  
Yes  No

The ambulance was clean and orderly  
Yes  No

Overall rating of the service provided to me by Tri-State Ambulance

Excellent  Good  Fair  Poor

What can Tri-State do to improve its service?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Tri-State Ambulance

Jason S.  
Ann M.

## THANK YOU

We would like to thank all those that were involved with taking our son, Austhan Walleser, into the hospital on Sept. 14<sup>th</sup> from the La Crescent High School after he had hit his head on the pavement. We know he had to be restrained and we appreciate that everyone was able to do that without him hurting himself any further. He doesn't remember anything of that day after he hit his head and he feels a little foolish when he hears how he was so physical and vocal. He obviously was unaware of his actions and of what was happening around him, due to the blow on his head. He was unconscious in a strange and scary way.

Please let everyone know that was there that day, how appreciative we are for helping him. He had to have surgery on his head and it was crucial for him to have it as quickly as possible. He was bleeding inside and swelling. Fortunately, he seems to have no bad affects from the injury other than a scar and small hole in his skull. It could have been so very much worse.

AUSTHAN WALLESER'S FAMILY